

NiceLabel LMS

Installation Guide for Single Server Deployment

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www.nicelabel.com

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2 Simple installation on a single computer

Installing the Control Center on a single computer allows you to operate your labeling environment as a centralized stand-alone system. If you run a small business, or if you want to evaluate the Control Center before starting a large-scale deployment, single computer installation may be all you need to see the benefits of a controlled labeling system.

Installing Control Center should take less than 10 minutes.

You can install Control Center on a computer that <u>does not have a SQL database installed</u>. NiceLabel installs the SQL database for you in this case.



You can install Control Center on a computer with a SQL database already set up.

2.1 Before you start

Install Control Center on a computer running Windows 7 or newer operating system.

Make sure that your system meets the requirements as listed on the dedicated NiceLabel web page: https://www.nicelabel.com/products/specifications/system-requirements.

NOTE: To install Control Center on your computer, you must be logged in as the Administrator.

The official pre-installation NiceLabel check list is available on this web page: https://kb.nicelabel.com/index.php?t=faq&id=298

You can install Control Center by:

- Clicking the download link in the mail that you received after purchasing the Label Cloud.
- Running your NiceLabel installation DVD.

After you finish your installation, you need the license key to activate your Control Center. Purchase your key at <u>https://www.nicelabel.com/buy-online</u>. When done, the NiceLabel sales team sends you an email that contains the key.

The email attachment that contains your key looks like this:

NiceLabel
PRODUCT INFORMATION LMS Enterprise 50 printers upgrade promotion
Conginituations on your purchase of Nocitabel: Copyripaste this key License informator: Software Key
autoriale Rey
To activate your orbitate plates follow the on-screen instructions while installing or running the software in trial mode. If you have any questions regarding your purchases the planes contact your network (Model office or panner that your purchases the plane).
Iterate from. Cher und fabric Surger and California Control (Second Second Se
www.niselabel.com
Figure 2-2: Email with activat

To read how you activate your Control Center after the installation, read section <u>Activating your</u> Control Center.

2.2 Installing on a single clean computer

This section explains how you install the Control Center on a computer that has neither NiceLabel software nor databases installed.

Before you start installing the Control Center, check the following:

• You must be logged on to your computer as the administrator. If you are the only user, you are probably the administrator.

• Have your NiceLabel license key ready for activating the Control Center. You can complete the installation without the license key, but you cannot start working with Control Center unless you activate your license.

NOTE: NiceLabel recommends accepting all the defaults that the installer offers. This is how you enable the Control Center to automatically configure itself on your computer. This includes installing the SQL database and configuring the IIS.

2.2.1 Starting the installer

- 1. Close all open applications.
- 2. After receiving your purchase confirmation email from NiceLabel, click the included link to download the Control Center installation file. The alternative option is to insert your NiceLabel DVD.

NOTE: If the DVD application menu does not start automatically, double-click Start.exe and select **Install Nice LMS >** NiceLabel Control Center.

- 3. Installation checks the installation package content. Start the installation.
- 4. Select your Control Center installer language. Click **OK**. The installer now checks if your computer is properly configured.

	Select Setup Language
	Select the language to use during the installation:
	OK Cancel
Fig	ure 2-3: Selecting your setup language

- 5. Accept the license agreement. Click Next.
- 6. Select the installation destination folder. Click Next.

2.2.2 Enabling Internet Information Services (IIS)

NOTE: If you do not see the **Enable Missing IIS Features** button, your computer is already properly configured. Continue with the installation.

The Control Center installer checks if the required .NET framework and IIS features are available and properly configured on your computer.

If the Control Center installer finds missing features, the **Enable Missing IIS Features** button appears automatically.

- 1. Click the **Enable Missing IIS Features** button and the Control Center installer enables the missing .NET framework and IIS features for you.
- 2. Accept the license agreement terms.
- 3. Click **Next** to configure website and storage settings.

2.2.3 Setting up website and storage

This step allows you to set up the access to your Control Center documents and to make the Control Center connections with other NiceLabel applications secure.

1. This step is optional. Select **HTTPS support** to establish a secure client–server connection. NiceLabel recommends you secure your Control Center connections if the communication with clients uses open Internet connections.

IMPORTANT! After completing the installation, use the IIS manager to manually add HTTPS site binding and X.509 (SSL) certificate to your selected site. If you do not complete this step, your Control Center does not open. The steps for adding HTTPS site binding and SSL certificate in IIS are described in section Adding HTTPS site binding and SSL certificate in IIS.

2. Define the WebDAV site settings. Type the site name and port number on which the site runs.

This site is the WebDAV entry point into the Document Storage for all applications that work with files in the Document Storage. This site installs in the IIS on the current machine. In most cases, you keep the default settings.

IMPORTANT! Make sure your selected port number is not in use by any other application on this machine. The port might be used by a site in IIS, or by some other application.

🖻 🔓 NiceLabel	NiceLabel Control		are Wizard	×
Website Settings NiceLabel Control Center needs to enable users to store and use file HTTPS protocol in NiceLabel Contr communication between NiceLabel Enable I	s from a centralized location. rol Center encrypts the	communication Important! After the insta (IIS) Manager. certificate to th	S (SSL) support for a secure clent-s liation completes, run the Internet II Manually add HTTPS Site Binding an he following sites: ite (the application interface)	nformation Services
Gidk Next to continue.	flake sure this port i Iready in use.	The site name and site name:	e Website Settings port that will be used. MineteXiV 800 < Back. Next >	Cancel

3. Click Next. Proceed with creating your database.

2.2.4 Creating the database

Your Control Center requires a database that runs in the background. Because you do not have any SQL Server instances available on your computer yet, NiceLabel installs Microsoft SQL Server Express for you.

IMPORTANT! To let NiceLabel install the SQL Express on your computer, you must be logged on as an administrator.

1. Click Install SQL Server Express.

A

⊡ <mark>fi</mark> Nic	NiceLabel Control	Center - InstallAware Wizard Setup	- T X	
	erver Instances	SQL Server Name: Enter the SQL Server Instance Name using the follows SQLSERVER.INISTANCE	v ng syntax:	
Nostabel Control SQL Server Expre	Option can connect to any 50, Servier and memory memory that 2005 Start database installation here.	aar Name: 14:54N Professional SQL Server you can install buffon heles. Install SQL Server Express	It by pressing the	
		c Back Next :	Cancel	
Figu	re 2-5: Installing	g SQL Express dat	abase	

NOTE: You need Internet access to install the SQL Server Express. This allows the installer to download all the necessary components.

2. Follow the SQL Server Express on-screen installation instructions.

After you finish the SQL Server Express installation, resume with your installation of the Control Center.

3. Select your newly installed SQL Server instance.

The SQL Server Express installer sets the Instance Name to:

(local) \SQLEXPRESS

- 4. Click **Next**. The window that allows you to optionally perform user setting changes appears. This is an optional step required for advanced installation. Ignore and click **Next**.
- 5. Click **Install**. The installation continues.

2.2.5 Completing your installation

1. This step is optional. Before your browser launches and opens the Control Center **Overview** page, you can also start the installation of Web Printing.

Do this if you plan to share the labels and solutions from your Control Center within your company or with external business partners.

If the folder where you started the Control Center installer includes the installation file for Web Printing, you can click **Install NiceLabel Web Printing after this installation is complete**. If the installer does not find the Web printing installation file, this option is not visible.

∎ F Nic	NiceLabel Control	Center - InstallAware Wizard - 🔹 🗙
Setup has finished computer. Launch f	Inclubel Control Center Setup Wizard Installing Notabel Control Center on your expectation by selecting the installated control ontrol Center Web Privating after this installation is	NiceLabel Control Center
		< Back Finish Cancel

This opens the Web Printing installer. See section <u>Installation steps for the Web Printing</u> <u>site</u> for details on how to install Web Printing.

- 2. Click Finish.
 - Your browser opens the Control Center page.
- 3. Activate your Control Center with the key that you received via email after your purchase.

If you experience any issues during the installation, please contact our NiceLabel support team at <u>https://www.nicelabel.com/support</u>.

2.3 Installing on a computer that hosts the SQL Server

This section explains how you install the Control Center that already hosts the SQL Server.

You must perform three before you start installing the Control Center on your computer that already hosts an SQL database:

- You must be logged in to your computer as the administrator. If you are the only user, you are probably the administrator.
- The account under which you are logged on must have sysadmin role on the SQL database. This allows you to create the dedicated database for your Control Center.

NOTE: If you are logged in as administrator for both Windows and SQL, Control Center installs your database automatically.

• Have your Control Center activation key ready. You can complete the installation without the activation key, but you cannot start working with Control Center unless you activate your license.

2.3.1 Starting the installer

- 1. Close all open applications.
- 2. After receiving your purchase confirmation email from NiceLabel, click the included link to download the Control Center installation file. The alternative option is to insert your NiceLabel DVD.

NOTE: If the DVD application menu does not start automatically, double-click Start.exe and select **Install Nice LMS >** NiceLabel Control Center.

- 3. Installation checks the installation package content. Start the installation.
- 4. Select your Control Center installer language. Click **OK**. The installer now checks if your computer is properly configured.

	Select Setup Language
	Select the language to use during the installation:
	English
	OK Cancel
Fig	ure 2-7: Selecting your setup language

- 5. Accept the license agreement. Click **Next**.
- 6. Select the installation destination folder. Click Next.

2.3.2 Enabling Internet Information Services (IIS)

NOTE: If you do not see the **Enable Missing IIS Features** button, your computer is already properly configured. Continue with the installation.

The Control Center installer checks if the required .NET framework and IIS features are available and properly configured on your computer.

If the Control Center installer finds missing features, the **Enable Missing IIS Features** button appears automatically.

- 1. Click the **Enable Missing IIS Features** button and the Control Center installer enables the missing .NET framework and IIS features for you.
- 2. Accept the license agreement terms.
- 3. Click **Next** to configure website and storage settings.

2.3.3 Setting up website and storage

This step allows you to set up the access to your Control Center documents and to make the Control Center connections with other NiceLabel applications secure.

1. This step is optional. Select **HTTPS support** to establish a secure client–server connection. NiceLabel recommends you secure your Control Center connections if the communication with clients uses open Internet connections.

IMPORTANT! After completing the installation, use the IIS manager to manually add HTTPS site binding and X.509 (SSL) certificate to your selected site. If you do not complete this step, your Control Center does not open. The steps for adding HTTPS site binding and SSL certificate in IIS are described in section <u>Adding</u> HTTPS site binding and SSL certificate in IIS.

2. Define the WebDAV site settings. Type the site name and port number on which the site runs.

This site is the WebDAV entry point into the Document Storage for all applications that work with files in the Document Storage. This site installs in the IIS on the current machine. In most cases, you keep the default settings.

IMPORTANT! Make sure your selected port number is not in use by any other application on this machine. The port might be used by a site in IIS, or by some other application.

NiceLabel Control Cent	ol Center - InstallAware Wizard – 🗆 🗙 er Setup
Website Settings Nectabel Control Center needs to create a new website that we enable user to store and use fibre a certralated location. HTTG: protocol in Nectabel Control Center and the cleant communication between Nectabel Control Center and the cleant Enable HTTPS heree.	communication. Important After the installation completes, run the Internet Information Services (IIS) Manager, Manualy add HTTPS Site Binding and add X.599 (SS.) certificate to the following sites: - Default website (the application interface) - Document storage website
Click Next to continue. Make sure this po already in use.	Document Storage Website Settings The site name and port that will be used. Site name: EPH/VebCAV Bort: CBack CBack Next > Cancel

3. Click **Next** to connect to a database.

2.3.4 Connecting to a database

Your Control Center requires a database. This is why you must select an existing SQL Server instance on your computer and connect to a dedicated database.

IMPORTANT! Before you start with this step, make sure you have all the required users from Phase 1 ready.

The installer automatically searches for the available SQL instances and lists them on the drop down list.

- 1. Select your SQL Server instance from the drop-down list or type in the name of your SQL Server instance using the following syntax: SQLSERVER\INSTANCE.
- 2. By default, the **Database name** is set to **NiceAN**. NiceLabel recommends keeping the default database name for easier communication with our support team.
- 3. Click **Next**. The window that allows you to optionally perform user setting changes appears. This is an optional step required for advanced installation. Ignore and click **Next**.
- 4. Click Install. The installation continues.

2.3.5 Completing your installation

 This step is optional. Before your browser launches and opens the Control Center Overview page, you can also start the installation of Web Printing.

Do this if you plan to share the labels and solutions from your Control Center within your company or with external business partners.

If the folder where you started the Control Center installer includes the installation file for Web Printing, you can click **Install NiceLabel Web Printing after this installation is complete**. If the installer does not find the Web printing installation file, this option is not visible.

<u>ê</u>	NiceLabel Control	Center - InstallAware Wizard - 🗆 🗙
	eLabel Control Center	^r Setup
Setup has finished	NiceLabel Control Center Setup Wizard installing NiceLabel Control Center on your the application by selecting the installed icons.	
 Run NiceLabel Instal NiceLab complete. 	Control Center el Web Pirnting after this installation is	NiceLabel Control Center
		< Back Finish Cancel

This opens the Web Printing installer. See section <u>Installation steps for the Web Printing</u> <u>site</u> for details on how to install Web Printing.

- 2. Click Finish.
 - Your browser opens the Control Center page.
- 3. Activate your Control Center with the key that you received via email after your purchase.

If you experience any issues during the installation, please contact our NiceLabel support team at https://www.nicelabel.com/support.

2.4 When you are done

After the installation completes, your browser opens the Control Center **Overview** page.

The address of your Control Center is: http://yourcomputername/EPM.

NOTE: Control Center cannot work properly with JavaScript disabled. If you are installing Control Center on a server, it is possible that due to security reasons, JavaScript is disabled by default. If there are no security issues, enable JavaScript in your Internet Explorer browser and reload the page. Read more here: <u>https://support.microsoft.com/en-us/help/3135465/how-to-enable-javascript-in-windows</u>.

Instructions for additional Control Center functions are available here:

 Application server - Configuring RemoteApp: https://kb.nicelabel.com/index.php?t=faq&id=299

2.5 Activating your Control Center

To activate your Control Center, you need the key that you received via email from NiceLabel after completing your purchase.

The mail attachment containing the activation key looks like this:

NiceLabel
PRODUCT INFORMATION
LMS Enterprise 50 printers upgrade promotion
Congratulations on your purchase of NiceLabel. Copy/paste this key License information: Software Key Mon-Prod LMS Enterprise 50 printers upgrade promotion
To activate your software please follow the on-screen instructions while installing or running the software in trial mode.
If you have any questions regarding your purchase or activation, please contact your nearest NiceLabel office or partner that your purchased the license from.
Other useful links: Website: www.nicelabel.com/support Support resources: www.nicelabel.com/support Contact nearest office: www.nicelabel.com/contact Driver download: www.nicelabel.com/downloads/printer-drivers EULA: www.nicelabel.com/legal
www.nicelabel.com
Figure 2-10: Email with activation key

The non-activated Control Center only shows two pages – **Overview** and **Administration**, while all other pages remain inaccessible. Activation unlocks these pages and allows you to start working with your labels.

The below described activation procedure requires Internet access. If your computer is offline, see section Offline Activation

- 1. Open your Control Center and go to Administration > Licenses.
- 2. Click Activate new product.
- 3. Copy your license key from the email that you received from NiceLabel.
- 4. Paste your Key to the License Key field.
- 5. Type your user information.
- 6. Click Next.

When the activation passes, all your Control Center functions become unlocked.

Open the Control Center (type the URL http://yourcomputername/epm) page in your browser. The page should look like this:

NiceLabel Control Center	
🖷 Overview 🕰 Documents 😂 Applications 🔺 Printers 🔍 History 🖼 Reports 🔺 Automation 💜 Administration	
Overview Quickly access an overview of recent printing activity and server information.	
Server Info	
Server name: urosj	
Server time: 2:36 PM	
Operational Workstations within the Last Hour License Status	
Workstation Recently Printed Last Print Recent Errors License Type	Used Total
No workstations connected. LMS Enterprise	1 20
Recent Errors	
Type Module Workstation User Status Submitted No activities could be found using the current filter.	
He contact care as your arry of contact men	
2006 - 2018 Euro Plus www.nicelabel.com All rights reserved.	Version 19.0.0.3536
	Version 19.0.0.3536

If you encounter difficulties during the installation or activation of your Control Center, please use NiceLabel online support resources or contact NiceLabel support directly.

Details about NiceLabel licensing are available in the <u>NiceLabel 2019 Licensing</u> guide.

Thank you for installing the NiceLabel Control Center. For any suggestions on how we can improve our products, do not hesitate to contact us at <u>support@nicelabel.com</u>.

2.6 Offline Activation

To activate your Control Center on a computer without Internet connection:

- 1. Repeat steps 1–5 from section <u>Activating your Control Center</u>.
- 2. Click the **Activation Web Page** link. When the browser window opens, copy the entire address.



- 3. Go to another computer with available Internet connection. Paste the **Activation Web Page** link into the web browser address bar.
- 4. After the Activation Web Page opens on the computer with Internet connection, fields with information about your license are automatically populated. You can also edit personal information.

Licer	nse Key Activ	vation
	abel activation site. Please copy the ox into the fields below. Then press	
License Key: Registration Code: Name: Company: Country: E-mail:		ing the second
	Notify me about softw - required ACTIVATE RESET	are updates
Figure	2-13: License key a	activation

5. Click **Activate** to generate the **Activation Code**. The page with your activation code opens. Copy the **Activation Code**. You will use the **Activation Code** on your offline computer.



NOTE: Do not close the license activation dialog while obtaining the **Activation Code** on another computer with Internet access. If you close it, you must repeat the procedure with a new **Registration Code**.

NOTE: If you do not have any available computers with Internet connection, call NiceLabel support. You will receive an **Activation Code** based on your **Registration Code**.

6. Go back to your offline computer on which you are activating the Control Center. Paste the activation code into the **Activation Code** field.



7. Click Finish. Your offline Control Center is activated.

2.6.1 Ensuring uninterrupted document access in all load balancing and failover clusters

If you are using a Microsoft cluster, Control Center automatically routes the document requests to the correct node. This is how your documents are always available, no matter which node in your cluster is currently in use.

In certain installation scenarios, you might also use alternative clustering solutions. In these cases, automatic selection of nodes might cause document access issues. To ensure

uninterrupted access to your documents in a non-Microsoft cluster, you must manually update the Control Center database:

- 1. Open your SQL Server Management Studio and connect to the SQL server that hosts your Control Center database.
- 2. Expand Databases > NiceAN > Tables and find the nan.Setting table.
- 3. Edit the nan.Setting table.Add a new row:Setting = 'ClusterName',Value =
 '<cluster name>'.

|--|

NOTE: NiceAN is the default name for the Control Center database.

3 Security and updates

3.1 Adding HTTPS site binding and SSL certificate in IIS

NOTE: If your Control Center with address https://yourservername/epm opens in the browser, the IIS on your computer is already properly configured. You can skip this section.

Because you are planning to use your Control Center in an open networking environment, you selected the **HTTPS support** while installing your Control Center. If you enable the **HTTPS support** option during the installation, your Control Center's address becomes

https://yourservername/epm ("http://" becomes "https://").

NOTE: For more information about the security of your printing environment, consult personnel responsible for the networking infrastructure in your company.

Before you can open and start working with your Control Center using a secure connection, configure your IIS.

NOTE: If you do not have the IIS Manager installed on your computer, get it from <u>Microsoft</u> <u>Download Center</u>.

Instructions for the Default Web Site

- 1. Open your IIS Manager.
- 2. In the **Connection** panel on the left side of the window, expand the **<servername>** node, and expand the **Sites** node.

		- 0 -
Ng (+) (+) (+) → Sites + Default little Site +	Internet Information Services (IIS) Manager	
File Time Hdp		
Connections	A	Action
	Default Web Site Home	Display
Application Peob	Niter • 17 Co. • 💭 Brew All. Deseption: No Gooping • 🔟 •	Edd Pervisions
Stat O Default Web Site	Testian Name Description MET Extraction II Configure only for a description scene to access adductions	Sedep.
and apport client	6 Att Site Bindings * * 2	Ven Applications
j 🕐 FoxeFoxet/teb	A MI Two Meet News Test # Datases Testes blances Testes	Verv Approximent Verv Virtual Directories
Construction .	10 Mil Hap 81 1	Manage Website 💿
	(3 M)	2 Autor > Det
	The second se	= 2mp
	Law Dooms	Browne Website
	Con Add Site Binding	Excess * 20 (http:) Excess * 20 (http:)
	Con Type Padows Rom	Image: control with property (control with pr
	Eller v Hi	Advaced Setting
	The Hotrans	Configure Units
	Texas Repuise Server Nome Industries	Add TTP Publishing .
	ing 3	€ Hop
	Britan In MMI Tuan Configure extensions and SSL certificates	
	Wodules Configure native and rear Net selected v Select. Vinc.	
	Cotput Caching Specify rules for caching (
	Providen Configure providen for p O Canol Segued Filtering Model Annuel	
	Section State Configure services state officings and Forms subherstation cooker settings	
	SuffP E-wait Configure e-wait address and address pations to over e-wait from Web application Sector equipments for SSL and client cet/E-cate.	
	Facture View	
Tests		91

3. Select Default Web Site.

- 4. In the Actions panel on the right side of the window, click Bindings.
 - Site Bindings window opens. Click Add.
- 5. In the **Type** field, select **https**.
- 6. In the **Port** field, type **443**.
- 7. In SSL certificate, select your certificate from the list. Click **View** to see the properties of your certificate.
- 8. Click **OK** and close the window. You can now open the Control Center page via secure connection. Notice that the URL of your Control Center now starts with https://. This is how you know that you properly set up the secure connection to your Control Center.

NOTE: If you do not see the appropriate certificate on the list, install the certificate first. There are numerous instructions available on the Web.

Instructions for the EPMWebDAV Site

- 1. Open your IIS Manager.
- 2. In the **Connection** panel on the left side of the window, expand the **<servername>** node, and expand the **Sites** node.

¥g ⊕ ⊕ ⊕ ≥ 0000 ≥ 54m ≥ 05500600	Internet Information Services (IIS) Manager	- • • ×
Fire time Help		
Connections	EPMWebDAV Home	Actions
2	-	Depart for a second sec
QUECE (SALANY area) Queces (SALANY area) Queces (SALANY area)	Filter + V Go - Distant All George by: No Dropping + 32 -	had New Action to the second s
A State	Feature Name Description	Tedag.
Constant week Sale	All Autholization E Configure rules for authorizing users to access websites and applications All Completion Configure properties for complian menseed code	Duck Settings
	TATE Terry Fegus Configure pages to etam when errors occur	View Applications View Visual Directories
	RET Disbalization Configure globalization properties for managed code SART Profile Configure options that back user selected preferences in 202 /201 applications	Nanoge Website (*
1	MT fails Confinence one with MT Days and Forms automication	C finited
	ANT True Levels Stee Bindings 7	E that
	27 Application Setting Types Host Name Dark 12 Addess Biodina Informa	9xp
	Automotion Hep 8000 - Edu.	Browne Website Converse "dotto (intra)
	(Configuration Edit	Advected Setting.
	Connection String Aprove Epit Site Binding P	Cardigues
		Lowes.
	Clear Pages Type P address Poe	Add TTT Publishing .
	CHITP Response H	e ny
	G SAR Files Host name 3	
	The Machine Key	
	School Stypes	
	Git Calified Cashing	
	Pages and Control	
	Report Fitzing Ux	
	Section State Co	
	SMPD-mel Co	
	The features View and Content View	
Ready		No. 100

- 3. Select EPMWebDAV.
- 4. In the **Actions** panel on the right side of the window, click **Bindings**.
 - Site Bindings window opens. Select the existing item and click Edit.
- 5. In the **Port** field, type **8081**.
- 6. Click **OK**.
- 7. Click Add.
- 8. In Type, select https.
- 9. In Port, select 8080.
- In Host name, type the computer name. You can see the computer name in Control Panel > System and Security > System. This is just a computer name, not an FQDN name.
- 11. In **SSL certificate**, select the correct certificate in the list. You can click **View** button to see the properties of the certificate currently displayed in the drop down list.

Type: IP address:	Port:		
https v All Unassigned	√ 8080		
Host name:			
yourcomputername			
Require Server Name Indication			
SSL certificate:			
Not selected	✓ Select	View	
	OK	Cancel	

12. Click OK.

- 13. Select the old http binding configured on port 8081. Click **Remove**.
- 14. Click Close.

NOTE: If you do not see the appropriate certificate on the list, install the certificate first. There are numerous instructions available on the Web.

3.2 Creating and configuring the database users

To complete the installation, your Control Center installer requires two database users:

- EPM_DBADMIN to install the database. This user also owns the database.
- EPM_USER to get access to database and to enable the communication with Control Center.

When creating the EPM users manually, your first option is to use Windows or SQL user account. The instructions below apply to both user types.

- The role of "EPM_DBADMIN" (you can change this user name). Assign this user the following roles: "Connect SQL" and "Create any database". Define these roles before you start installing the database.
- The role of "EPM_USER" (you can change this user name). Control Center application impersonates this user during every interaction with the database. The user is mapped to this database only.

Additionally, the user must be configured with additional permissions for the database (a default database name is NiceAN).



4 Installing Web Printing

Web Printing enables sharing your web applications (labels and solutions) from the Control Center's Document Storage with remote co-workers or external users via the web.

To enable the sharing you must complete installation procedures ob both sides:

- <u>On the server side</u>, you must install the Web Printing site. This is the application (Web Printing from now on) that enables the communication between the Control Center and the client side.
- <u>On the client side</u>, you must install the NiceLabel Web Client. All users that you share the web applications with, install the NiceLabel Web Client on their computers. Because NiceLabel Web Client is a thin client that does not require administrative privileges to be installed, anyone can install the client on their computers.

4.1 Installation steps for the Web Printing site

The Web Printing site connects to the Control Center database using the SQL user authentication. Before you begin with the installation, make sure that you know the user name and password for the SQL user with sufficient privileges for the Control Center database. You need this info during the installation process.

- 1. Log in to your computer as a user with local administrative permissions. This can be a local **Administrator** user account.
- 2. To ensure a complete installation, close all open applications before you start.
- 3. Download the software package or insert NiceLabel DVD. Web Printing application installation checks the installation package content.

NOTE: If the application menu does not start automatically, double-click NiceLabelWebPrinting2019.exe.

Before the actual installation starts, the wizard verifies if the following prerequisite components are installed on the server:

- Microsoft IIS
- Microsoft .NET Framework 4.5

If the .NET component is not present on your system, the installer sets up the component automatically before the wizard continues.

4. Select Install NiceLabel LMS.

- 5. Select NiceLabel Web Printing.
- 6. Select installation language from the drop-down list and click **OK**.
- 7. Follow the setup wizard prompts.
- 8. Define the IIS settings for the Web Printing site and define how the users access the Web Printing page:
 - You can install the Web Printing as a virtual directory below the default web site. Configure the virtual folder name . For example, the users access the site at /PowerFormsWeb">http://syourservername>/PowerFormsWeb.
 - You can install the Web Printing as a new web site. Be careful when providing the port number. You can only use ports that are not in use by any other service on this computer. For example, the site can be accessible as :81/PowerFormsWeb">http://spourservername>:81/PowerFormsWeb if you have defined the port 81.
 - You can also define the host header values, so your site responds with a friendly name. For example, if you define a friendly name "mypowerformswebserver" and define the host header value for Web Printing site, the site also responds at the address http://mypowerformswebserver.

NOTE: TIP: See <u>NiceLabel Knowledge Base article KB200</u> for more information on how to set up friendly names.

NOTE: You can install the Web Printing site as a new site (1st level), or as a virtual directory within the selected Web site (2nd level). You cannot install it on the 3rd level.

 Activate HTTPS support if you wish to establish a secure client–server connection. This option automatically sets the port number to 443.

NOTE: Manually add HTTPS site binding and X.509 (SSL) certificate to the selected site in IIS manager. Details are available in the section <u>Adding HTTPS</u> site binding and SSL certificate in IIS.

Click Next.

9. Select the Microsoft SQL server, where you have already installed the Control Center database.

NOTE: This and the next steps are only applicable, if you install the Web Printing on a different computer than Control Center.

Make sure you type the correct SQL name and the instance name. If the SQL Server is configured with a default instance, type only the server name. If the MS SQL Server is configured with instances, type the server and instance name in the server\instance syntax, for example SQLEXPRESS.

WARNING: The Control Center database (NiceAN or any other) MUST already exist on the selected Microsoft SQL server.

- 10. Type your user name and password to access to the Control Center database on Microsoft SQL server. Provide the SQL account credentials (not Windows account credentials!). The Web Printing site connects to the database server as a SQL user.
- 11. After completing the Web Printing site setup, you can leave the **Run Web Printing** site check box selected. Click **Finish** and the **Login** page for Web Printing site opens in your browser.

4.2 Web Client installation

Installing Web Client for the logged on user (Default Option)

By default, Web Client installs on the computer for the currently logged on user. This is the most common installation method that does not require administrator privileges.

- 1. You receive an email with a link to the assigned web application. User name and password are provided with this email.
- 2. After clicking the link, the web application login web page opens. Type **User name** and **Password**.
- 3. The NiceLabel Web Printing intro page opens. Click **Launch Printing Solution** to open the assigned solution.
- 4. If the Web Client is not installed yet, click the "download and install the client first" link.
- 5. Run the downloaded installation file. Leave the browser window open.
- 6. Select installation language. Click OK.
- 7. Start Installation window appears. Click Install.
- 8. Click **Close** after the setup is done.
- 9. Return to step 3. Click **Launch Printing Solution** in your web browser. Your web application opens in a separate window.

NOTE: After completing the installation, you can find the installed Web Client in Users\AppData folder.

Installing Web Client for all users

You can also install the Web Client for all users that log on to the computer. This installation method requires administrator privileges.

EXAMPLE: This installation method is useful when using Citrix servers. Installation for all users allows you to install the Web Client only once, and publish it to all users.

- 1. Complete steps 1–4 from the previous section.
- 2. Open Command Prompt.
- 3. Navigate to the downloaded Web Client installation file NiceLabelWebClientSetup.exe on your system.
- 4. Run command NiceLabelWebClientSetup.exe ALLUSERSINSTALL.

After the installation for all users, you can find the installed Web Client in ProgramData folder.

5 Online Support

Find the latest builds, updates, workarounds and FAQ on our product web site at www.nicelabel.com.

For more information, visit:

- Knowledge base: https://www.nicelabel.com/support/knowledge-base
- NiceLabel Support: https://www.nicelabel.com/support/technical-support
- NiceLabel Tutorials: https://www.nicelabel.com/learning-center/tutorials
- NiceLabel Forums: https://forums.nicelabel.com/

NOTE: If you have a Service Maintenance Agreement (SMA), contact your premium support provider as specified in the agreement.

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