

System Requirements

Rev-2023-5

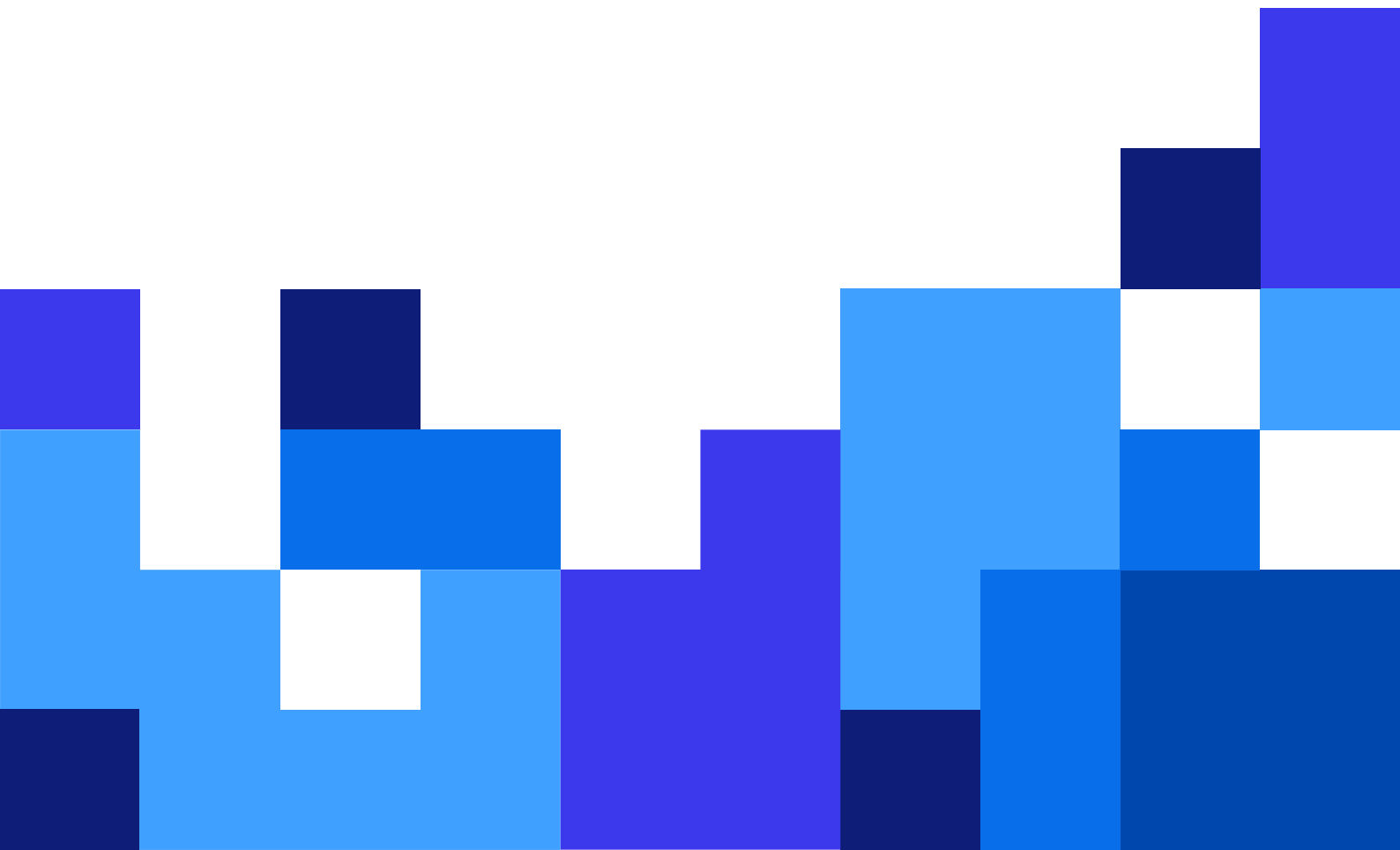


Table of Contents

1. System Requirements	3
NiceLabel 10	3
NiceLabelControl Center and NiceLabelWeb Printing (on-premises installation)	4
NiceLabel Cloud	5
NiceLabel printer drivers	6

1. System Requirements

Use **Minimum requirements** to print from simple NiceLabel solutions when no other applications are running on your system. Use **Recommended requirements** to use multiple printers and print large amounts of labels.

The optimal production environment configuration depends on your situation and the complexity of your individual labeling projects.

NiceLabel 10

Applies to: NiceLabelDesigner, NiceLabelPrint, NiceLabelAutomation, and NiceLabel Web Client.

	Minimum requirements	Recommended requirements
CPU	Intel or compatible x86 family processor.	Intel or compatible x86 family quad-core processor. ⁽¹⁾
Memory (RAM)	4 GB	8 GB ⁽²⁾
Available disk space	5 GB	20 GB, SSD storage
32-bit or 64-bit Windows operating system	Windows: 11, 10, 8.1 Windows Server: 2022 ⁽³⁾ , 2019 ⁽³⁾ , 2016 ⁽³⁾	Windows: 11, 10 Windows Server: 2022 ⁽³⁾ , 2019 ⁽³⁾
Microsoft .NET Framework	Microsoft .NET Framework Version 4.7.2 or newer.	The latest Microsoft .NET Framework version.
Display	1366×768	1920×1080
Recommended printer drivers	NiceLabel printer drivers Version 7 or newer.	The latest NiceLabel printer driver version.

⁽¹⁾ Multiple cores enable faster printing and concurrent triggers in NiceLabelAutomation. Each core runs a print process independently.

⁽²⁾ If you use multiple printers, you need at least 8 GB RAM for high-speed printing.

Example

Use 4 GB memory for 1 print per second on several printers.

Use 8 GB or 16 GB memory for multiple prints per second on hundreds of printers.

⁽³⁾ Windows Server Core and Windows Nano Server are not supported.

App-V is not supported. You can use NiceLabel applications in [Citrix environments](#).

Additional requirements:

- **Open port 6772 TCP/UDP** for inbound communications.
- **Open port 56416 TCP/UDP** for communication between Automation and Control Center (on-premises installation).

NiceLabelControl Center and NiceLabelWeb Printing (on-premises installation)

	Minimum requirements	Recommended requirements
Memory (RAM)	4 GB	16 GB ⁽¹⁾
Available disk space	10 GB	100 GB, SSD storage ⁽²⁾
32-bit or 64-bit Windows operating system	Windows: 11, 10, 8.1	Windows: 11, 10, 8.1
	Windows Server: 2022 ⁽³⁾ , 2019 ⁽³⁾ , 2016 ⁽³⁾	Windows Server: 2022 ⁽³⁾ , 2019 ⁽³⁾
	Windows Home editions are not supported.	Windows Home editions are not supported.
Microsoft .NET Core⁽⁵⁾	Microsoft .NET Core Version 5.0.17	Microsoft .NET Core Version 5.0.17
Database server	Microsoft SQL Server: 2019, 2017, 2016	Microsoft SQL Server: 2019, 2017
	SQL Express editions are also supported ⁽⁴⁾ .	SQL Express editions are also supported ⁽⁴⁾ .
Internet Information Services (IIS)	V7	The latest version
Supported browsers	Microsoft Edge, Google Chrome, Mozilla Firefox, or Safari.	The latest versions of Microsoft Edge, Google Chrome, Mozilla Firefox, or Safari.

⁽¹⁾ If you use multiple printers, you need 16 GB RAM for high-speed printing.

Example

Use 4 GB memory for occasional printing.

Use 8 GB memory for 1 print per second to several printers.

Use 16 GB memory for multiple prints per second to hundreds of printers.

⁽²⁾ Printing logs and your printing solutions take additional disk space. If you install SQL database on the same server as Control Center, you need more storage.

⁽³⁾ Windows Server Core and Windows Nano Server are not supported.

⁽⁴⁾ SQL Express is free but has a 10 GB database size limit. Your growing printing logs may exceed this limit.

Additional requirements for Control Center and Web Printing:

- **Default web site enabled in IIS** for Control Center.
- **Using port 80 (HTTP) or port 443 (HTTPS)**. Running Control Center on other ports is not supported.
- **Open port 6773 TCP/UDP** for inbound communications.
- **Open port 6758 TCP/UDP** to enable Label Services that provides printer real-time status to Control Center and accepts printer-management commands from Control Center.
- **Support for WebDAV protocol:** Windows 10 enables support out of the box. You have to add support for Windows Server operating systems. See details in this [KB article](#).
- **JavaScript available:** Enable **Active scripting** under **Internet options > Security > Internet zone > Custom level... > Scripting**.
- To use **Digital Signatures**, the computer where you install Control Center must be able to authenticate users. NiceLabel calls the LogonUserW function from Windows API to attempt to log users on to the local computer and validate the provided credentials.
- Allow **HTTP verbs**:
 - **HEAD**
 - **OPTIONS**

⁽⁵⁾ Only for Control Center.

NiceLabel Cloud

These are requirements for the clients to be able to connect to NiceLabel Cloud.

- Outbound Internet connectivity to `<your_account>.onniceLabel.com`
 - Port 443/TCP to access Control Center's user interface in the browser.
 - Port 8080/TCP to access label assets in document storage from locally installed NiceLabel clients.
- Outbound Internet connectivity to `lmscloud-bus-trigger-production.servicebus.windows.net` to connect Automation Cloud triggers or Cloud printers to the Loftware Cloud backend.
 - Ports for Cloud Trigger API (all TCP):
 - 9350 to 9354
 - 5671
 - 443
 - Port number for Cloud printers:

- 443/TCP
- Make sure your firewall doesn't close the idle outbound connections to `lmscloud-bus-trigger-production.servicebus.windows.net`.
- Outbound Internet connectivity to `labelcloudapi.onnicelabel.com`
 - Port 443/TCP to consume the Loftware Cloud APIs. See the list of Loftware Cloud APIs in our [Developer Portal](#).
- Add the following sites to your **Trusted sites (Internet options > Security settings)**:
 - For Microsoft authentication:
 - `https://aadcdn.msauth.net`
 - `https://*.onnicelabel.com`
 - `https://login.microsoftonline.com`
 - `https://aadcdn.msftauth.net`
 - `https://login.live.com`
 - For Google authentication:
 - `https://*.onnicelabel.com`
 - `https://accounts.google.com`
 - `https://ssl.gstatic.com`
- **Support for WebDAV protocol:** supported by Windows 10 out of the box. You must add support for Windows Server operating systems. Read more details in this [KB article](#).
- **Recommended browsers:** Use the latest editions of Edge, Chrome, Firefox, or Safari.



IMPORTANT

On June 15, 2022, Microsoft will stop support for Internet Explorer 11. Loftware will stop supporting Internet Explorer 11 in NiceLabel 10.1.

After this date, you might encounter a degraded experience or be unable to connect to Control Center or Web Printing portal when using Internet Explorer 11 or using IE11 mode in Microsoft Edge.

Also, see the [announcement](#) from Microsoft.

- **JavaScript available:** Enable **Active scripting** under **Internet options > Security > Internet zone > Custom level... > Scripting**.

NiceLabel printer drivers

- **32-bit or 64-bit Windows operating systems:** Windows: 11, 10, 8.1. Windows Server: 2022⁽¹⁾, 2019⁽¹⁾, 2016⁽¹⁾

⁽¹⁾ Windows Server Core and Windows Nano Server are not supported.